

# IMPORTANT CONTACT INFORMATION

IF YOU HAVE QUESTIONS OR NEED TO CONTACT	TELEPHONE NUMBER/ONLINE ADDRESS
<b><i>Area Administrative Offices</i></b>	
Principal Trust Office	Northwest Administrators at 206-726-3235
Oregon, Idaho, N. California, N. Nevada, Utah and Washington	Northwest Administrators at 206-726-3235 or 800-872-5439
Montana	William C. Earhart Co. at 503-282-5581 or 800-547-1314
Arizona, New Mexico, S. California and S. Nevada	Southwest Administrators at 626-284-4792 or 877-350-4792
Colorado and Wyoming	Robert F. May Co. at 303-629-0931 or 800-669-1323
<b><i>Care Management Programs</i></b>	
For Hospital Utilization Review and Pre-certification For Maternity Options Management (MOM) Program For Medical Case Management To locate a preferred provider	Beech Street 877-891-7983 or <a href="http://www.beechstreet.com">www.beechstreet.com</a>
For a preferred provider directory	Your Area Administrative Office or online at <a href="http://www.beechstreet.com">www.beechstreet.com</a>
<b><i>Mental Health and Chemical Dependency Benefit Plan — Non-Medicare Only</i></b>	
Inpatient hospital admissions To arrange for outpatient treatment	Health Management Center (HMC) 800-989-8008 or <a href="http://www.mhn.com">www.mhn.com</a>
<b><i>Prescription Drug Benefit Plan</i></b>	
To locate a Medco retail pharmacy Home Delivery Pharmacy Service	Medco Health 800-711-0927 (800-759-1089 TTY) or <a href="http://www.medcohealth.com">www.medcohealth.com</a>
<b><i>Trust Health Plan Administration</i></b>	
Medical Plan Benefits or Claims Eligibility ID Cards	Your Area Administrative Office Call the Principal Trust Office to determine the proper Area Administrative Office for you to file claims or make an inquiry about the Plan <a href="http://www.westernteamsters.com">www.westernteamsters.com</a>
<b><i>HMO Plans</i></b>	
Group Health Cooperative	206-901-4636 or 888-901-4636 <a href="http://www.ghc.org">www.ghc.org</a>
Intermountain Health Care	800-538-5038 <a href="http://www.ihc.com">www.ihc.com</a>
Kaiser Foundation Health Plan of California	800-464-4000 <a href="http://www.kaiserpermanente.org">www.kaiserpermanente.org</a>

<b>IF YOU HAVE QUESTIONS OR NEED TO CONTACT</b>	<b>TELEPHONE NUMBER/ONLINE ADDRESS</b>
Kaiser Foundation Health Plan of Colorado	303-338-3800 Denver/Boulder 888-681-7878 Colorado Springs <a href="http://www.kaiserpermanente.org">www.kaiserpermanente.org</a>
Kaiser Foundation Health Plan of Oregon (includes Southwest Washington)	503-813-2000 Portland 800-813-2000 <a href="http://www.kaiserpermanente.org">www.kaiserpermanente.org</a>
Lovelace Health Plan	505-262-7363 or 800-808-7363 <a href="http://www.lovelacehealthplan.com">www.lovelacehealthplan.com</a>
PacifiCare of Arizona—Non-Medicare	800-347-8600 <a href="http://www.pacificare.com">www.pacificare.com</a>
PacifiCare of California—Non-Medicare	800-624-8822 <a href="http://www.pacificare.com">www.pacificare.com</a>
PacifiCare of Colorado—Non-Medicare	800-877-9777 <a href="http://www.pacificare.com">www.pacificare.com</a>
PacifiCare of Nevada—Non-Medicare	800-347-8600 <a href="http://www.pacificare.com">www.pacificare.com</a>
PacifiCare of Oklahoma—Non-Medicare	800-825-9355 <a href="http://www.pacificare.com">www.pacificare.com</a>
PacifiCare of Oregon —Non-Medicare	800-932-3004 <a href="http://www.pacificare.com">www.pacificare.com</a>
PacifiCare of Texas —Non-Medicare	800-825-9355 <a href="http://www.pacificare.com">www.pacificare.com</a>
PacifiCare of Washington—Non-Medicare	800-932-3004 <a href="http://www.pacificare.com">www.pacificare.com</a>
Presbyterian Health Plan	505-923-5678 or 800-356-2219 <a href="http://www.phs.org">www.phs.org</a>
Secure Horizons of Arizona—Medicare	800-347-8600 <a href="http://www.securehorizons.com">www.securehorizons.com</a>
Secure Horizons of California—Medicare	800-228-2144 <a href="http://www.securehorizons.com">www.securehorizons.com</a>
Secure Horizons of Colorado—Medicare	800-771-4347 <a href="http://www.securehorizons.com">www.securehorizons.com</a>
Secure Horizons of Nevada—Medicare	800-347-8600 <a href="http://www.securehorizons.com">www.securehorizons.com</a>
Secure Horizons of Oklahoma—Medicare	800-950-9355 <a href="http://www.securehorizons.com">www.securehorizons.com</a>
Secure Horizons of Oregon—Medicare	800-533-2743 <a href="http://www.securehorizons.com">www.securehorizons.com</a>
Secure Horizons of Texas—Medicare	800-825-9355 <a href="http://www.securehorizons.com">www.securehorizons.com</a>
Secure Horizons of Washington—Medicare	800-533-2743 <a href="http://www.securehorizons.com">www.securehorizons.com</a>

## WTWT AREA ADMINISTRATIVE OFFICES

Check with the Principal Trust Office to determine the proper Area Administrative Office for you to file claims or make inquiry regarding the Plan.

**Principal Trust Office**  
 Northwest Administrators  
 2323 Eastlake Avenue East  
 Seattle, WA 98102  
 (206) 726-3235

LOCATION	AREA ADMINISTRATIVE OFFICE
Washington, Oregon, Idaho, Utah, Northern California and Northern Nevada	Northwest Administrators 2323 Eastlake Avenue East Seattle, WA 98102  (206) 726-3235 Toll free: (800) 872-5439
Southern California, Southern Nevada, Arizona and New Mexico	Southwest Administrators P.O. Box 1121 Alhambra, CA 91802-1121  or  1000 South Fremont Avenue, A-9 West Alhambra, CA 91803-4337  (626) 284-4792 Toll free: (877) 350-4792
Montana	William C. Earhart Company, Inc. P.O. Box 4148 3140 Northeast Broadway Portland, OR 97208  (503) 282-5581 Toll free: (800) 547-1314
Colorado and Wyoming	Robert F. May Company 1010 Acoma Street Denver, CO 80204  (303) 629-0931 Toll free: (800) 669-1323
Change of Operations Participants	Southwest Administrators P.O. Box 1130 Alhambra, CA 91802-1130  or  1000 South Fremonth Avenue, A-9 West Alhambra, CA 91803-4337  Toll free: (800) 472-5340